

Sample Submission Procedure & Report Facts

Sample should be sent to DyStar Singapore Pte. Ltd. (152 Beach road, # 37-01 The Gateway East Singapore 189721), along with copy of requested tests to the attention of Ms. Michelle Chin / Dr. Charu Jain. In case you have any queries, please feel free to contact M/s. Michelle Chin (office +65 6390 0419, chin.michelle@dystar.com) from DyStar, Singapore or M/s. Asawari Kulkarni (+91 22 61417100, asawari.kulkarni@texanlab.com) from Texanlab Laboratories Pvt. Ltd., India.

Typically, we would require 10 working days after receipt of samples at Singapore office. Some tests will take longer due to nature of the tests. For exact dates, please get in touch with our office.

All reports will be emailed to you on completion and are subject to receipt of payment. If you require a hard copy of any report, please request this specifically. Note that additional courier charges will be levied for this service.